

"Through InformationLeader we've got instant reporting - that means compliance is happy....."

Stu Brown, Technical Manager,
Alliance on InformationLeader

Interview with

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Technical Manager
Alliance

Written May 2006 by Theta Technologies

What was the situation?

Alliance had been previously utilising a Scottish based QA system with limited user access per site, but it was not equipped to analyse and report on the data contained within the application.

With the demonstration of InformationLeader to the site decision makers the analysis and reporting capability of the application became clear and their ability to enhance the processes at Alliance were obvious.

InformationLeader was developed by Theta Technologies to provide an electronic solution to the capturing, relaying, and reporting of data captured within a processing line. This information is then assessed and management decisions made, where needed within minutes, regarding any issues that the data records.

Commencing in June 2004, InformationLeader was implemented across the 13 Alliance sites.

Why is this a significant change?

According to Stu the major benefits that Alliance is seeing through the utilisation of InformationLeader is the analysis of data and the ability of the team to react to situations straight away.

"Because the system is now electronically based you have to react to it straight away. Because of the

date, time and identity stamp feature of the application along with the real time reporting, if a fault is not dealt with by the assigned person straight away the system will flag it" said Stu.

Another benefit of the application for Alliance was the ability to monitor recurring faults.

"For example the application reports on our fat tests and that gives us a great deal of flexibility to be able to drill down and look at specific areas by writing specific reports into the database. Through *InformationLeader* we've got instant reporting - that means compliance is happy. We are able to provide information quickly and it looks presentable too - even the graphing feature has saved us an enormous amount of time," said Stu.

Even more time was saved when *InformationLeader* gave the lab the ability to send the report directly to the printer housed in the QA office on site. This obviously saves an enormous amount of time and allows the adoption of a proactive approach to site management.

What does the future now look like?

Looking towards the future Stu can see the benefit in linking the health and safety to the program also and further developing the ability to manage resources through *InformationLeader's* reporting mechanisms.

From Stu's point of view he couldn't be happier with the improvements the applications has made to both his job role and the benefits it has given the site as a whole.