

"InformationLeader means we can spend more time on the floor instead of being stuck in the office"

Neville Hensel, Operations Manager,
Norvic on InformationLeader

Interview with

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Operations Manager
Norvic

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What was the situation?

Neville Hensel was the QA Manager at Norvic at the time of the implementation of InformationLeader into the site.

Prior to the use of InformationLeader, Neville describes the main challenge in using a paper based QA system being the traceability of forms to identify trends and when required to rectify an issue in the processing line.

InformationLeader was developed by Theta Technologies to provide an electronic solution to the capturing, relaying, and reporting of data captured within a processing line. The implementation of the application into Norvic was part of a Victorian Government e-commerce project spearheaded by the Australian Meat Processors Corporation who saw the ability of the application to reduce the time involved in data capture and reporting.

This is achieved through the use of mobile hand held computers (web tablets) that allow the entire processing chain to electronically record information and send it in real time to the central location of the Quality Assurance office. This information is then assessed and management decisions made, where needed within minutes, regarding any issues that the data records.

Why is this a significant change?

Since the implementation of InformationLeader at Norvic the traceability of forms has become significantly simple and has saved a lot of time.

"Because all forms are now electronic and all product will have an electronic ID we will be able to search quickly for auditing purposes, reporting and analyzing data collected. Also allows quick response for recall and rejection if required. It has and will save an enormous amount of time," Neville said.

Another benefit of the electronic recording of information has been the reduction in duplication of forms across the different areas of operation at the Norvic site.

"This has increased the communication between departments as InformationLeader connects all of the parts of the site. Norvic is a complex abattoir - this system has been great to let others know what's happening up and down stream of their department. We have a great deal more continuity with the way the forms are used as well. The time that this has saved me means that I can spend more time on the floor instead of being stuck in the office".

What does the future now look like?

Neville Hensel believes that Norvic can look forward to more gains through the use of InformationLeader within the next 6 to 12 months.

"With the release of new versions of the product by Theta, we will achieve even greater efficiency in our operation into the future. The product is flexible enough to be adapted to our own specific needs, so we can look forward to increasing our competitive advantage and best practice standing."