

## *Services Provided for InformationLeader*

A range of services have been designed to ensure that your organisation will get the maximum return from your software investment.

We have a team of experienced professionals ready to provide the following services:

### *Business Consultation*

Our Consulting Team has one objective - to ensure that our solutions deliver maximum business impact. We offers a wide range of services including:

- Strategic Planning
- Implementation
- Product Customisation
- Project Management
- Management & Staff Training

Our consultants will help you take the most efficient route to realising the benefits of your investment.

### *InformationLeader System Development*

Our Development team provides quality development services to implement InformationLeader solutions thoroughly and cost effectively. We can:

- Design and develop electronic forms that replicate your paper based systems
- Design and develop electronic workflows that help automate, monitor, and enforce your specific business processes and workflows
- Design and develop meaningful reports that use any information entered into your InformationLeader system and other compliant databases

### *Support Services*

Businesses subscribed to InformationLeaders' support services receive unparalleled technical assistance from the Support Department.

Product experts will provide you with problem-solving expertise and peace of mind. All calls are tracked and monitored to maintain the highest level of support and the quickest solutions for our customers.

### *Upgrade Services*

The Support team offers upgrade services for a smooth transition to new versions of InformationLeader. We can:

- Provide recommendations regarding your specific upgrade scenario
- Be available at all times during the upgrade process

### *Professional Training*

Professional training courses that help your business get the most out of InformationLeader are also available. The three courses have been designed to:

- Empower your end users
- Help you build InformationLeader to suit your changing needs
- Unlock the potential of your captured data through powerful reporting

Training courses can be run at your place of business or at our training facilities.

*To see how our Services can benefit your organisation by streamlining your business processes in a paperless environment visit us at [www.InformationLeader.com](http://www.InformationLeader.com) and contact a reseller in your region.*